

MICOLLAB CLIENT

REVOLUTIONIZE HOW YOU COMMUNICATE AND COLLABORATE WITH COLLEAGUES, CUSTOMERS, AND BUSINESS PARTNERS

Mitel® MiCollab Client provides a single access point for all your business communication and collaboration needs.

It gives you unprecedented control over your communications and allows real-time access to everyone in the organization regardless of location, with rich presence information that makes every phone call or instant message (IM) count.

MiCollab Client is a core component of MiCollab. MiCollab is a complete collaboration solution that provides users with all the communication tools they need to unify business critical applications, promote user agility and collaboration, and simplifies and streamlines administration and user provisioning.

TECHNICAL SPECIFICATIONS

LANGUAGES SUPPORTED

Chinese, Dutch, English (US, UK), French (European, Canadian), German, Italian, Portuguese (Brazilian), Spanish (European, Latin American)

MICOLLAB CLIENT

HARDWARE REQUIREMENTS

CPU Intel Core 2 or higher 2.8 Ghz
RAM 2 GB Minimum 4 GB or more recommended
Free disk space 100 MB
See the MiCollab Client product documentation for further details.

UC SERVER

HARDWARE REQUIREMENTS

For information on Mitel Standard Linux® qualified servers, please contact your Mitel representative.

MICOLLAB CLIENT

SOFTWARE REQUIREMENT

Software

OPERATING SYSTEM	VERSION /SERVICE PACK
Microsoft® Windows® XP Pro	SP3 32 or 64-bit
Windows Vista® Business / Enterprise / Ultimate Editions	SP2 32 or 64 bit
Windows Vista Home / Business / Enterprise / Ultimate Editions	SP2 32 or 64 bit
Windows 7 Business / Enterprise / Ultimate Edition	32 or 64-bit
Citrix® client	4.5, 5.0 or 6.0 (32 or 64 bit)
Microsoft .NET Framework	4.0
Remote Desktop Services (formally Terminal Services)	v6.1 (installed as part of windows Server 2008 R2)
VMware view	4.6 or 5.0
Windows Media Player	6 or later

INSTANT MESSAGING

Microsoft Windows Live™ Messenger	8.5 or 2009 (v14), 2011
Microsoft Office Communicator 2007	R2
Microsoft Lync™	2010

PERSONAL INFORMATION MANAGERS

Microsoft Outlook®	2003, 2007, or 2010 (no support for 32 or 64 bit)
IBM® Lotus Notes®	8.0, 8.5, or 8.5.2
ACT!® by Sage	2007, 2008, 2009, 2011

MICOLLAB CLIENT – WEB BROWSER REQUIREMENTS

	Client	Web Portal	Mobile Portal
Microsoft Internet Explorer®	8,9, or 10	8,9*, or 10	-
Mozilla® Firefox®	14	6.x or later	-
Apple® Safari®	5.6, 6.0 or later	5.x or later	-
Google® Chrome™	21 or later	15.x or later	-

*Does not support web sockets enabling dynamic presence status in MiCollab client

MICOLLAB CLIENT - MOBILE SOFTWARE REQUIREMENTS

Software	Version/Service pack
BlackBerry	5.x, 6.x & 7.x
Android	2.1 or later see minimum hardware requirement if running Android SIP softphone Note: The minimum hardware requirements for the Android client ifor SIP softphone: Processor= dual core, 1000MHz, ARM Cortex-A9 Memory=1024 MB Ram
iPhone	5.0 or later
iPad	5.0 or later

UC SERVER – SOFTWARE REQUIREMENTS

Operating System	Version/Service pack
Mitel Standard Linux	10.0

COMPATIBILITY WITH MITEL COMMUNICATIONS PLATFORMS

Platform	Version/Service pack
MiVoice Business (formally MCD)	4.2 or later (5.0 Sp2 or later is required for SIP softphone)
MiVoice Small Business (formally Mitel5000 CP)	3.2 and later (5.1 required for SIP softphone)
Axxess	11.0.17

COMPATIBILITY WITH MICOLLAB

Application	Software Version
MiCollab	4.0

COMPATIBILITY FOR SERVER FEDERATION

Software	Version/Service pack
Microsoft Office Communicator 2007	R2
Microsoft Lync	2010, 2013
Microsoft Exchange Server 2010	SP2
IMB Lotus Sametime®	8.5

COMPATIBILITY WITH VMWARE

VMware® vSphere™ 4.0, 4.1, or 5.0, with VMware vSphere client (VMware vCenter™ Server is optional and not required to install and manage Mitel Virtual Solutions)

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